

# ITKSERVICES, LLC

*We worry about security, so you don't have to*

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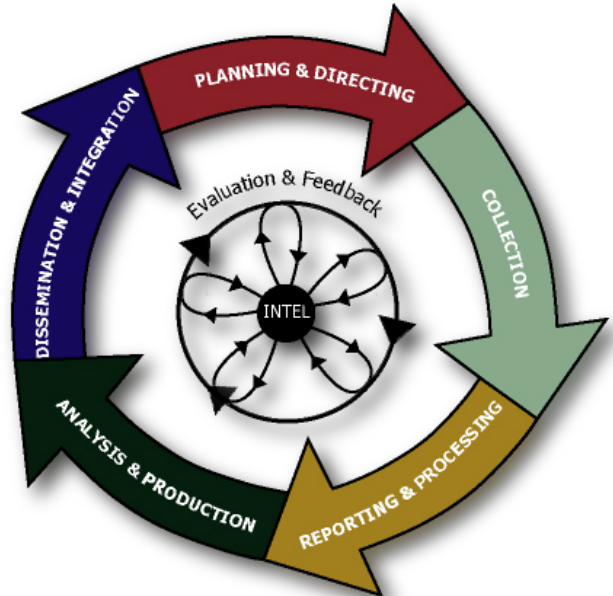
## *Few things are as they appear to be*



**Background:** In today's technology rich environment, information has become an asset no company or agency can survive without. The problems most companies experience in turning data into more than a collection of historical facts is unfamiliarity with the process of collecting information and evolving the data into intelligence. These difficulties are the result of two shortcomings. First, most companies are not familiar with the investigative process of acquiring information in a timely and thorough manner. This is based not only on a lack of procedural knowledge, but also on a lack of understanding what resources are available to acquire such information. Second, most people confuse information with intelligence. Information without analysis is useless and only serves limited value as historical artifacts.

The acquisition of information, regardless of its purpose (investigative, research, trend analysis, due diligence, competitive

intelligence, etc) requires a well balanced process:



**Our People:** *itkServices*, LLC, is comprised of former federal law enforcement agents and intelligence officers; with individual experience averages of over twenty-five years of "real world" application in:

- Fraud and Embezzlement investigations
- Background/Pre-employment Screenings
- Discrimination Inquiries
- Compliance and Professional Standards Inquiries
- Surveillance
- Electronic Eavesdropping Detection
- Data Analysis and Recovery (electronic media)

- Polygraphy Support
- Research (Corporate Intelligence, Trend Analysis, Due Diligence, etc)
- Information Collection and Analysis

**Our Services:** Asset protection, the core service of **itkServices**, LLC, involves more than protecting your physical, human, and information assets. Our services aim at protecting you against unwarranted law suit, false insurance claims, and intentional damage to your reputation.

**Our Methodology:**

Responsiveness: Upon receipt of a complaint, the facts and circumstances are studied and an appropriate investigative plan (IP) is generated. This IP is prepared and discussed with our client prior to the initiation of the investigation and is submitted for approved within two working days after receipt of the complaint.

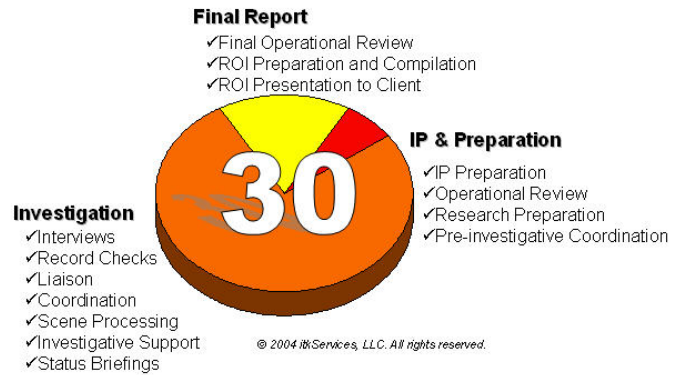
All interviews are conducted by professional and seasoned investigators, most of which are retired federal criminal investigators with knowledge of applicable laws, regulations, and procedures needed to successfully gather information to prove or disprove a matter of fact.

Each investigation is updated on a weekly basis and, at the request of the client, is provided as a status report of investigation (ROI). Further, when requested, this status ROI is made available through our secure on-line client portal for review.

Barring unforeseen circumstances, all investigations are completed within 30 working days after initiation.

Documentation: Upon completion, all investigative findings are reported via ROI. These reports contained supporting

documentation (historical and case generated) and are provided both as a “hard copy” and electronic reproduction. ROIs are prepared as requested by the client and/or as needed for comprehensive presentation at trial or administrative review board.



Competence: As already noted. **itkServices**, LLC, is comprised of former and retired federal law enforcement and intelligence personnel. As such, we provide extensive experience in the art of interviews and interrogation, crime scene construction and reconstruction, surveillance, research, and intelligence analysis.

Each investigation undergoes periodic operational review to ensure that the elements of proof for each allegation are fully met and that the scope of the inquiry is adjusted as the circumstances warrant.

Further, through an extensive network of other former and retired federal investigators, we support our investigations, as needed, with polygraphy services, computer media analysis and recovery, and question document analysis.

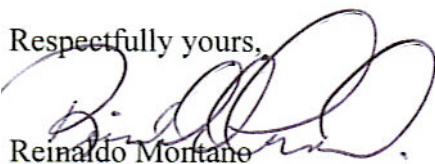
As a Hispanic owned company, we are fully bilingual and, through our network, enjoy representation throughout the United States, Europe, Latin America, and the Caribbean.

**Our Intent:** Using well established and time tested investigative techniques and procedures, the aim of our Investigative Services is to protect the one asset you cannot afford to lose – your corporate advantage, profitability, and reputation.

**Reinaldo Montano**

**In-Brief:** Retired officer and special agent with the U.S. Army Criminal Investigation, having served over 24 years as a special agent-in-charge, operations officer, and ending his military career as chief of policy and computer crimes program manager. Ray holds a BS in Management, an MS in Public Administration, and is currently working on a DM in Management and Organizational Leadership with a concentration on corporate governance.

Respectfully yours,



Reinaldo Montano  
President and CEO  
itkServices, LLC